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CONSUMER PRODUCT SAFETY COMMISSION

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# Sherwood Marketing Recalls 3 Squares Rice and Slow Cookers Due to Fire, Electric Shock Hazards

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Recall date: October 18, 2016

Recall number: 17-017



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TIM3 MACHIN3 20-cup cooker, model /3RC-9010S

## Recall Summary

**Name of product:**

3 Squares rice and slow cookers

**Hazard:**

The rice/slow cooker's improperly installed wiring can cause electrical shorting in the unit, posing fire and electric shock hazards.

**Remedy:**

🔄 Replace

**Consumer Contact:**

3 Squares at 800-390-0249 from 9 a.m. to 5 p.m. PT Monday through Friday or online at [www.Get3Squares.com](http://www.Get3Squares.com) and click on Recall for more information.

## Recall Details

Report an Incident Involving this Product

**In Conjunction With:**

**Units:**

About 175,000 (in addition, 100 were sold in Canada)

**Description:**

This recall involves 3 Squares-branded Tim3 Machin3 and Mini Tim3 Machin3 rice and slow cookers with fixed power cords. The 20-cup/4-quart or 8-cup/1.7-quart programmable electric cookers are stainless steel with black molded plastic, have a control panel/keypad on the front and measure about 11 inches in diameter and 12 inches tall. The 3Squares logo is printed on the front of the control panel. Model numbers starting with 3RC and ending in 3010S, 3020S, 3434, 5020 and 9010S are included in the recall. The model number is printed on a label on the side of the product.

**Incidents/Injuries:**

The firm has received three incident reports, including a cooker sparking when turned on and a cooker turning itself on. One shock injury was reported.

**Remedy:**

Consumers should immediately stop using the recalled rice/slow cookers and contact 3 Squares to receive a free replacement cooker, including shipping.

**Sold At:**

Home, hardware, mass merchandisers and department stores nationwide and online at Amazon, Bed Bath & Beyond, Best Buy, Costco, Get3Squares, Home Depot, Kohl's, Target, Wayfair and other websites from December 2015 through July 2016 for between \$30 and \$70, depending on the model and capacity.

**Importer(s):**

Sherwood Marketing, owner of the 3 Squares brand, LLC, of San Diego, Calif.

**Distributor(s):**

Sherwood Marketing, owner of the 3 Squares brand, LLC, of San Diego, Calif.

**Manufactured In:**

China



This recall was conducted, voluntarily by the company, under CPSC's Fast Track Recall process. Fast Track recalls are initiated by firms, who commit to work with CPSC to quickly announce the recall and remedy to protect consumers.

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products under the agency's jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC's work to help ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters and household chemicals — contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

To report a dangerous product or a product-related injury go online to [www.SaferProducts.gov](http://www.SaferProducts.gov) or call CPSC's Hotline at 800-638-2772 or teletypewriter at 301-595-7054 for the hearing impaired. Consumers can obtain news release and recall information at [www.cpsc.gov](http://www.cpsc.gov), on Twitter @USCPSC or by subscribing to CPSC's free e-mail newsletters.

**Media Contact**

Please use the below phone number for all media requests.

**Phone: (301) 504-7908**

**Spanish: (301) 504-7800**

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